

## User Guide Web & Mobile



**Desktop** 



Mobile

### **SUMMARY**

I. GET	TING STARTED ON LETSBUILD	3	VI. O	VERVIEW & REPORTS	44
1.	Create your account	4	1.	Overview	45
2.	Log in to LetsBuild	5	2.	Portfolio view	47
3.	Manage your profile	6	3.	Drill down feature	48
٥.			3. 4.	Print PDF and task report	⊿9
II. YO	UR PROJECT	8	5.	Export CSV	
1.	Create your programme		6.	Dashboards: engagement, project hec	
2.	Import your programme				
<u> </u>	Use a template	13	VII. P	ROGRESS UPDATE ON MOBILE	55
4.	Download/re-import your programme	14	1	Download and use mobile app	
	Dominoualle import your programme		2.	Work offline	57
III DA	ARTICIPANTS & COMPANY	16	2. 3.	Work offline Percentages and statuses	52
1			3. 4.	Identify and solve problem	50
1.	Add people to your project	1/		Identify and solve problem	
2.	Project roles in LetsBuild	18	5.	Comments and mentions	
<i>3</i> .	Teams in LetsBuild		6.	Photos and attachments	61
4.	Create your company	20			
5.	5. Manage your company22		VIII. (	CROSS PROJECTS	62
			1.	How to use Cross Projects	63
IV. IN	<b>TRODUCTION TO TASKS &amp; GANTT VIEW</b>	24			
1.	Project views	25	IX. N	OTIFICATIONS	64
2.	Create a task	31	1	Overview	
3.	Task statuses	32	2.	BEATS notifications	
4.	Communicate on a task		3.	Emails notifications	68
	communicate on a task		5.	Emans notifications	
V. UP	DATE YOUR LIVE PROJECT	34	X. SU	PPORT & DOCUMENTATION	69
1.	Requesting updates	35	1.	Support and coaching	70
2.	Signing off/rejecting	36	2.	FAQ and e-learning videos	71
3.	Search and filter		3.	Online training courses	
3. 	Advanced tasks functions	39	4.	LetsBuild roadmap	73



# Getting started on LetsBuild

- > Create your account
- > Log in to LetsBuild
- > Set your profile

#### I. GETTING STARTED ON LETSBUILD

#### I. 1. CREATE AN ACCOUNT on www.letsbuild.com by clicking on GET STARTED button

A confirmation email will be sent to your email address. Once your account is activated, you can log in.



Sign up for LetsBuild GenieBelt

Would you like to test develbelt, our progress reporting and planning ago for fee?
Start your preset by creating you account now, you't be up and running in less then a mindu.

\*Progress reporting. Schedule, Lees planning. Cross project, Particlo

\*Progress reporting. Schedule, Lees planning. Cross project, Particlo

\*CREATE YOUR GENERAL ACCOUNT

\*Progress reporting. Schedule, Lees planning. Cross project, Particlo

\*CREATE YOUR GENERAL ACCOUNT

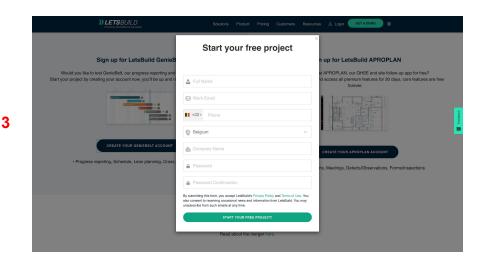
\*Progress reporting. Schedule, Lees planning. Cross project, Particlo

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Do you already have an account? Please log in here.

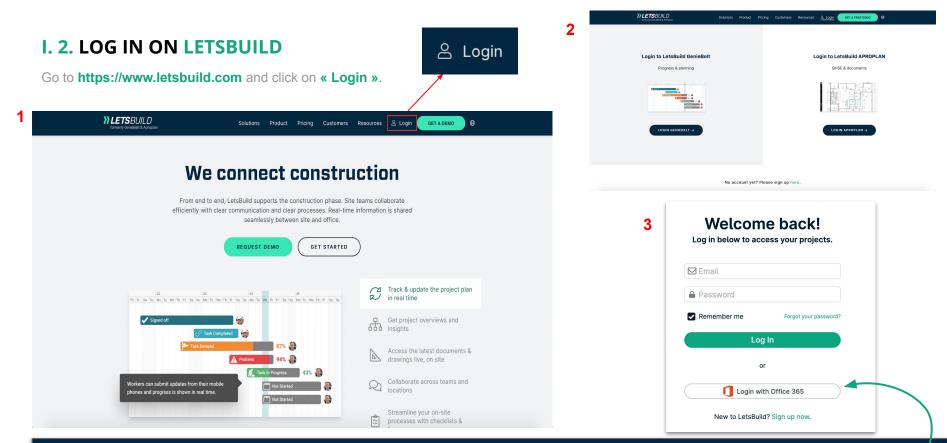
APROPLAN and GenieBelt have merged to create LessBuild.

Read about the merger here,





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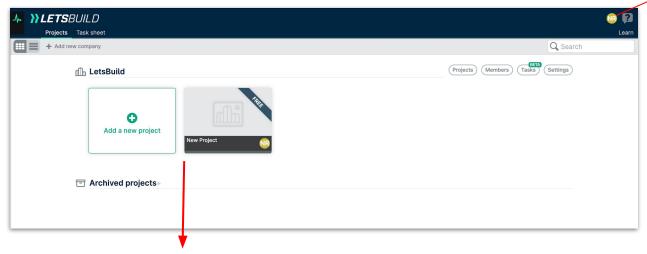


TIP: You can also connect directly to LetsBuild with Office 365; no need to fill in your email and password as the connection is secure and automatic.

#### I. 3. MANAGE YOUR PROFILE

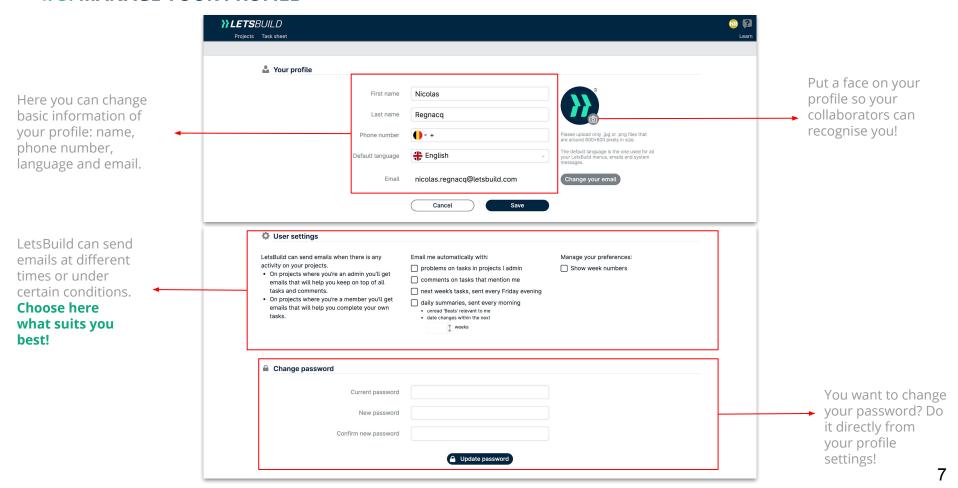
When you arrive on the LetsBuild home page, you have several options: **create your project**, go directly to your desired project or **access your profile**.





Here you can create or select a project, and access your tasks, participants, reporting and more, as explained in the following pages.

#### I. 3. MANAGE YOUR PROFILE





## Your project

- > Create your programme
- > Import your programme
- > Use a template
- > Download/re-import your programme

#### II. 1. CREATE YOUR PROGRAMME

To create your new project, click on **« Add a new project »**. After selecting the **« + »** button, you will be redirected to the next step.

To create your project, you need to name it and document it (address, project reference, cover image) You can also choose which public holidays schedule you want to use in your project.

**>>} LETS**BUILD **Demo Project** Project address (optional) + Add new company Q Search Location is used for weather 135a Chaussée de Bruxelles condition, timezone, reports and other user features. (Projects) (Members) (Tasks) (Settings) **n** LetsBuild Project reference (optional) Align this project to your company LB.0427 Cover image (optional) 0 Click to upload, or drag and drop, Add a new project a cover photo for your project -.ipg files around 1000 × 750 pixels Archived projects

You can change this information at any time from the LetsBuild home page. Hover over your project and click on " to access the settings.



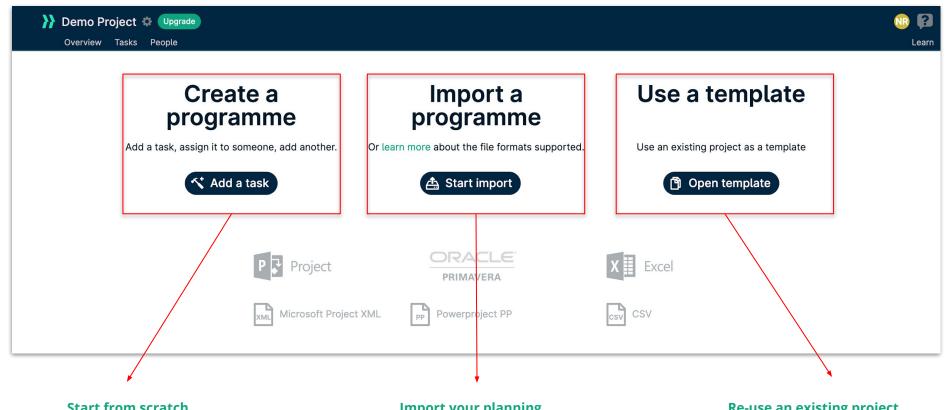
real estate.ipeg

Create

Public holidays
Holidays in Belgium (FR)

Cancel

#### II. 1. CREATE YOUR PROGRAMME



#### Start from scratch.

Click on "Add a task" to start your project and land into the Gantt view of LetsBuild.

#### Import your planning.

Import your MS Project, Asta PowerProject, or Primavera P6 project and start working directly on it.

#### Re-use an existing project.

For repetitive projects, you can use an existing template with all the tasks already created.

#### II. 2. IMPORT YOUR PROGRAMME

Currently, we allow you to import files from these planning tools:

- MS Project
- Asta PowerProject
- Primavera P6



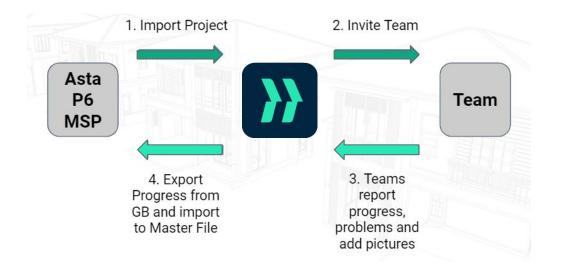
Below are data not supported by LetsBuild. These data types are ignored when imported into LetsBuild:

- Baseline
- Critical path
- Task durations
- Calendar/working week
- Resources

TIP: You can also import a **CSV/Excel** file. This will allow you to create a project based off an existing task list. It is also an easy way to build a project from scratch.

#### II. 2. IMPORT YOUR PROGRAMME

Here is an image to visualise the process when you import your programme from an external tool.

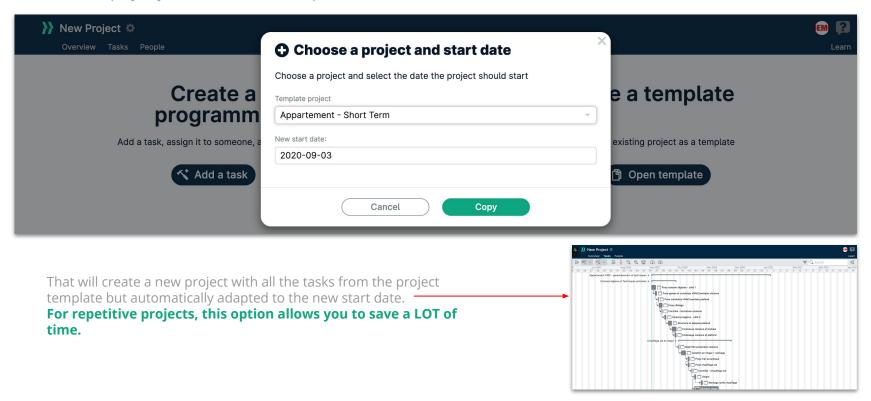




#### II. 3. USE A TEMPLATE

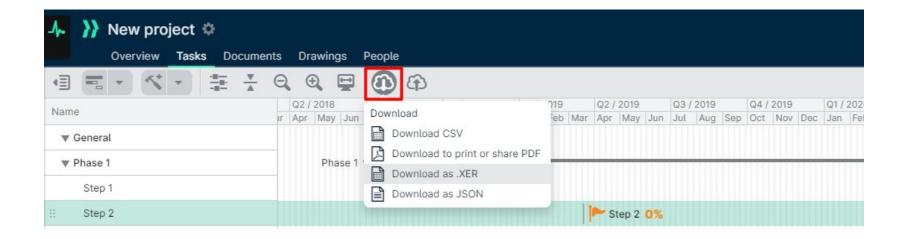
The third and last option to create your programme is to use an existing project as a template. Nothing difficult in this option, you just need to click on "Open Template".

Then, select the project you want to use as a template, and insert the new start date in it.



#### II. 4. DOWNLOAD/RE-IMPORT YOUR PROGRAMME

You can download your programme at any moment, from the **"Tasks"** section. You can download it in 4 types of file: **CSV, PDF, JSON & XER** (only if you import it in XER format at the start).





#### II. 4. DOWNLOAD/RE-IMPORT YOUR PROGRAMME

You can re-import your programme at any moment, from the "Tasks" section. You can upload a revision in different file types: CSV, Excel, Asta, Primavera or MS-Project.

It is important to note that in order for re-import to work correctly, you must re-import the same file you used for the initial import.

This is to ensure the existing tasks are synced correctly. When we import a file, we pull their IDs to match the tasks later when re-importing.



This also means that if you delete a task within your file after import and then recreate that task, it will not match the task in GenieBelt as the IDs will not be consistent.

To do a re-import, you need be a Project Leader or Project Admin.





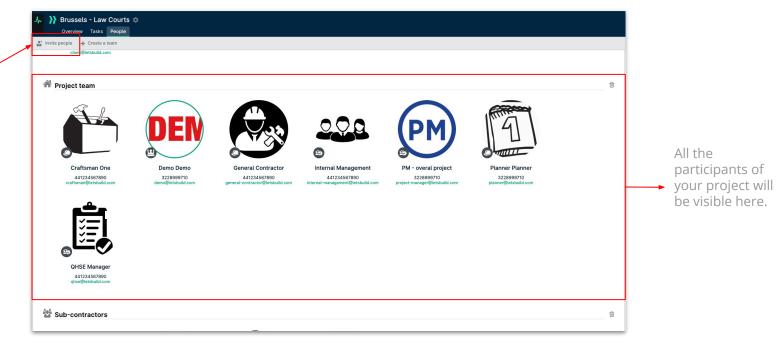
## **Participants**

- > Add people to your project
- > Project roles in LetsBuild
- > Teams in LetsBuild
- > Create your company
- > Manage your company

#### III. 1. ADD PEOPLE TO YOUR PROJECT

One of the strengths of LetsBuild is collaboration. After creating your project, we advise you to invite all the stakeholders of your project within the application. For that, access the "**People**" section in the main menu.

Click on "Invite People", and enter the email addresses of your colleagues.





#### III. 2. PROJECT ROLES IN LETSBUILD

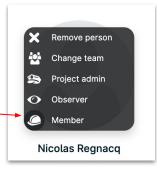
Every person you invite into LetsBuild will have a specific role according to their function and the actions that they will perform on the application.

To define or change the role of a collaborator, you just have to click on the **role icon** on the selected person, in order to access the management menu.

There are 4 roles that a user may be allocated:









### W

### **Project Leader**

## The Project Leader has full admin rights.

There is only one project leader per project and they can delete or archive the project.

#### Admin

## The Admin has full admin rights.

They can view, manage or modify anything in the project.

#### Member

They can view most aspects of the project, update progress and add comments, files, photos and new members.

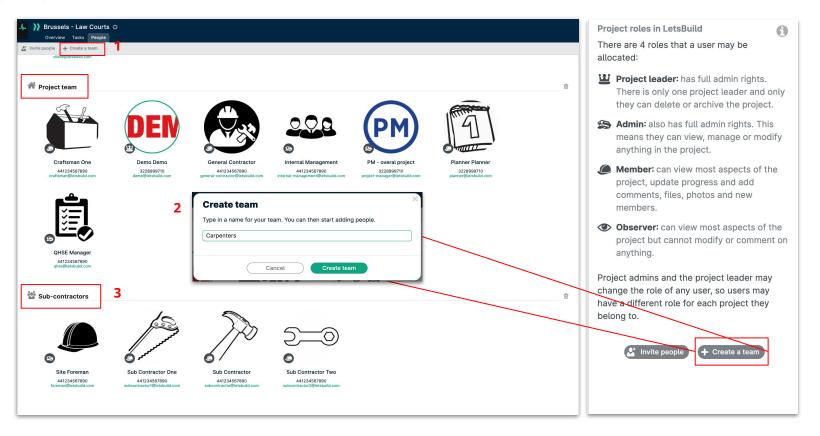
#### Observer

They can view most aspects of the project, update progress and add comments, files, photos and new members.

#### III. 3. TEAMS IN LETSBUILD

To add more clarity in the organisation of your project, and to clearly define who needs to do what, you can group people by teams. Still in the "**People**" tab, just click on "**Create a Team**" at the top left or the bottom right of your screen.

To add people on your team, click on the role icon of a person, and click on "Add to Team".



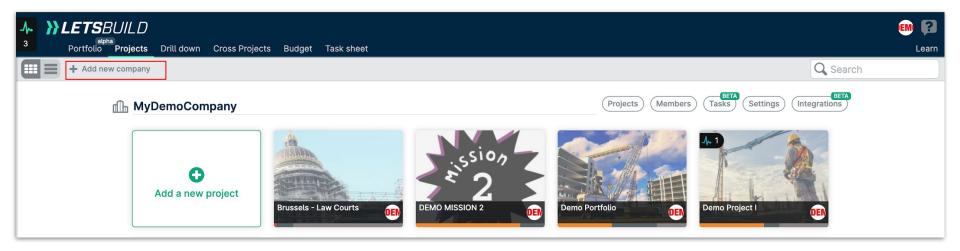
#### III. 4. CREATE YOUR COMPANY

Companies is a way for LetsBuild users to group and manage their projects and members.

It allows colleagues to gain visibility of the entire team and project portfolio, join any of the company's projects, and be part of the same subscription and feature set.

Every user is part of at least one company, but a user can be part of multiple companies. **Every project is owned by one company.** 

Please note that if you are part of a project, it does not necessarily mean you are part of the company.



Basically, you will always have a company at the beginning of your LetsBuild journey. **It will take the name of the company you filled in when you registered.** To create a new company, you need to click on the **"Add new company"** button on the top left of your screen.

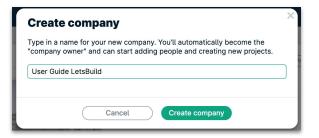
#### III. 4. CREATE YOUR COMPANY

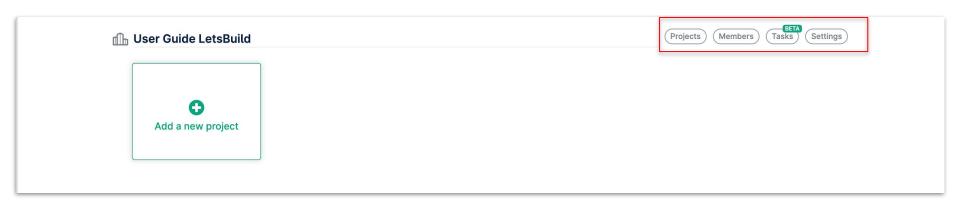
After clicking on the "Add new company" button, you need to name it. Your company is now created!

The 4 options on the top right of your company allow you to manage and see which **Projects**, **Members**, **Tasks** are linked to this company.

Tasks is still under BETA, so we will not talk about it in this guide.

You can also change the name of your company or delete your company in the Settings tab.

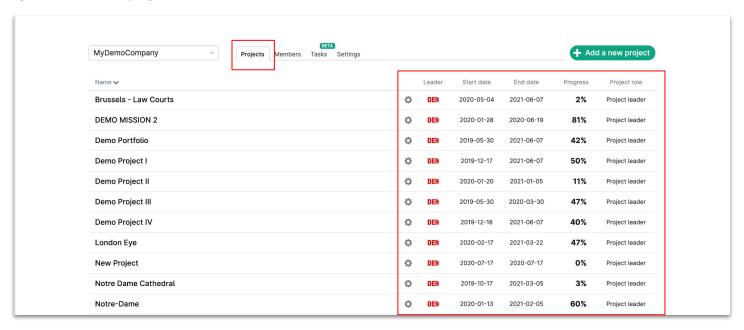




#### III. 5. MANAGE YOUR COMPANY

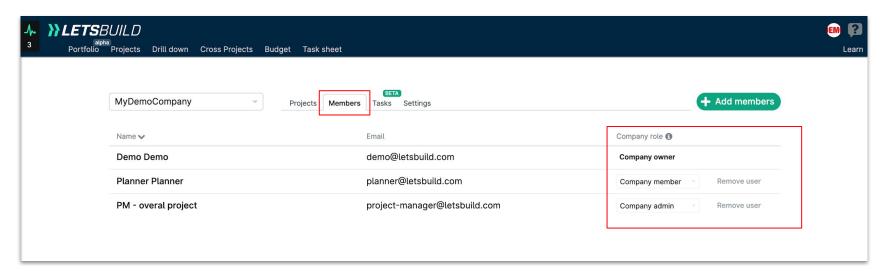
When you open the Projects tab on your Company, you will see all the projects linked to your Company, with several information like:

- The Leader (Creator) of each projects
- Start Date & End Date of each projects
- The Progress % of each projects
- The Role you have in each projects



#### III. 5. MANAGE YOUR COMPANY

On the Members tab, the most important feature is the **ability to manage the company role of each member** (if you are company admin or owner).



#### **Company Member**

Can access any company project and can create project in the company.

#### **Company Admin**

Can create and delete company projects, add and remove company members, and reassign project leaders in company projects.

#### **Company Owner**

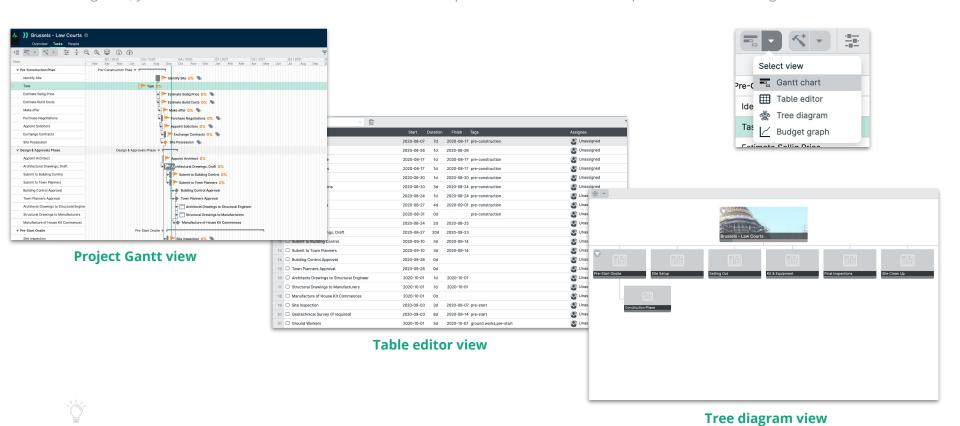
Can delete the company once all projects are deleted, can also function as a company admin.



# Introduction to tasks & Gantt view

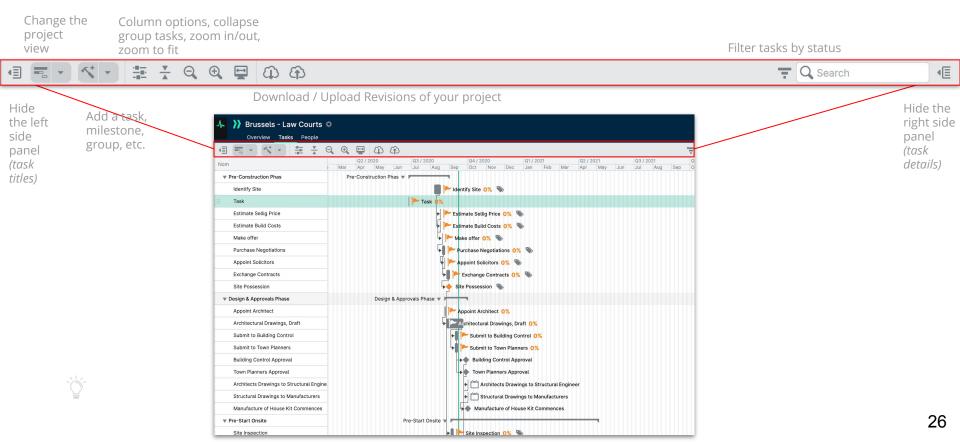
- > Project views
- > Create a task
- > Tasks statuses
- > Communicate on a task

In LetsBuild, you have several ways to display all the information of your project. Firstly, open one of your projects. By clicking of the navigation, you can access the different views. Each view has a particular role that will be explained in the following slides.



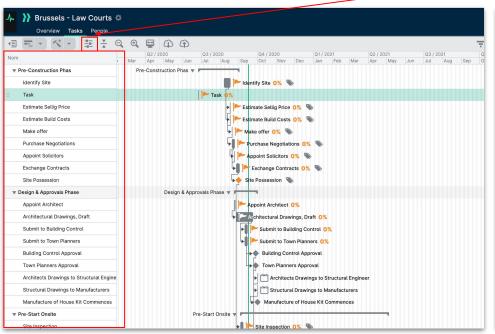
#### A. GANTT VIEW

The Gantt view is the most widely used because it combines the strengths of the following two views: it allows you to make changes on several tasks and it also allows you to see the consequences of these changes.



#### A. GANTT VIEW

One of the interesting features of this view is the possibility to adjust the columns and display more information **task by task**.



Nom	Date de début	Date de fin	Durée
▼ Pre-Construction Phas			
Identify Site	2020-08-07	2020-08-17	7d
Task	2020-06-26	2020-06-26	1d
Estimate Sellig Price	2020-08-17	2020-08-17	1d
Estimate Build Costs	2020-08-17	2020-08-17	1d
Make offer	2020-08-20	2020-08-20	1d
Purchase Negotiations	2020-08-20	2020-08-24	3d
Appoint Solicitors	2020-08-24	2020-08-24	1d
Exchange Contracts	2020-08-27	2020-09-01	4d
Site Possession	2020-08-31	2020-08-31	0d
▼ Design & Approvals Phase			
Appoint Architect	2020-08-24	2020-08-25	2d
Architectural Drawings, Draft	2020-08-27	2020-09-23	20d
Submit to Building Control	2020-09-10	2020-09-14	3d
Submit to Town Planners	2020-09-10	2020-09-14	3d
Building Control Approval	2020-09-28	2020-09-28	0d
Town Planners Approval	2020-09-28	2020-09-28	0d
Architects Drawings to Structural Enginee	2020-10-01	2020-10-01	1d
Structural Drawings to Manufacturers	2020-10-01	2020-10-01	1d
Manufacture of House Kit Commences	2020-10-01	2020-10-01	0d
▼ Pre-Start Onsite			
Site Inspection	2020-09-03	2020-09-07	3d

Nom	7 jours	Aujouro	d'hTuenda	ar
▼ Pre-Construction Phas			$\rightarrow$	
Identify Site	-26	-31	V	
Task	-56	-61	>	
Estimate Sellig Price	-20	-25	>	
Estimate Build Costs	-20	-25	>	
Make offer	-17	-22	¥	
Purchase Negotiations	-17	-22	¥	
Appoint Solicitors	-15	-20	¥	
Exchange Contracts	-12	-17	>	
Site Possession	-10	-15	>	
▼ Design & Approvals Phase			$\rightarrow$	
Appoint Architect	-15	-20	>	
Architectural Drawings, Draft	-12	-17	×	
Submit to Building Control	-2	-7	¥	
Submit to Town Planners	-2	-7	×	
Building Control Approval	0	0	$\rightarrow$	
Town Planners Approval	0	0	$\rightarrow$	
Architects Drawings to Structural Enginee	0	0	$\rightarrow$	
Structural Drawings to Manufacturers	0	0	$\rightarrow$	
Manufacture of House Kit Commences	0	0	$\rightarrow$	
▼ Pre-Start Onsite			$\rightarrow$	

#### View task names only



The simplest and most refined view.

#### **Show dates and duration**

A slightly more detailed view to be more precise about the start and finish dates, and the overall duration of a task.

#### Show 1 week trend

Site Inspection

Very handy view to visualise at a glance the trend of the evolution of a task over the last week.

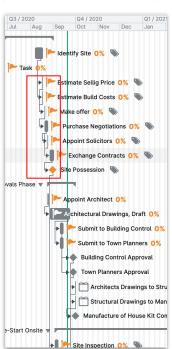
#### A. GANTT VIEW

One of the interesting features of this view is the possibility to adjust the columns and display more informations tasks by task.

Nom	35 jour	s28 jours	21 jours	s 14 jour	s 7 jours	Aujouro	l'hTeinc
▼ Pre-Construction Phas							$\rightarrow$
Identify Site	-6	-11	-16	-21	-26	-31	>
Task	-36	-41	-46	-51	-56	-61	>
Estimate Sellig Price	0	-5	-10	-15	-20	-25	>
Estimate Build Costs	0	-5	-10	-15	-20	-25	>
Make offer	0	-2	-7	-12	-17	-22	>
Purchase Negotiations	0	-2	-7	-12	-17	-22	>
Appoint Solicitors	0	0	-5	-10	-15	-20	>
Exchange Contracts	0	0	-2	-7	-12	-17	>
Site Possession	0	0	0	-5	-10	-15	>
▼ Design & Approvals Phase							-
Appoint Architect	0	0	-5	-10	-15	-20	>
Architectural Drawings, Draft	0	0	-2	-7	-12	-17	>
Submit to Building Control	0	0	0	0	-2	-7	>
Submit to Town Planners	0	0	0	0	-2	-7	>
Building Control Approval	0	0	0	0	0	0	-
Town Planners Approval	0	0	0	0	0	0	$\rightarrow$
Architects Drawings to Structural Engine	0	0	0	0	0	0	$\rightarrow$
Structural Drawings to Manufacturers	0	0	0	0	0	0	$\rightarrow$
Manufacture of House Kit Commences	0	0	0	0	0	0	$\rightarrow$
▼ Pre-Start Onsite							$\rightarrow$
Site Inspection	0	0	0	-2	-7	-12	\

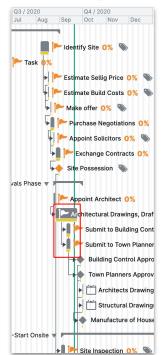
#### Show 5 week trend

Same as the trend over 1 week, but this time over 5 weeks. Perfect to better understand WHERE and WHEN a delay may have occurred.



#### **Show dependency lines**

The dependency lines makes it possible to see which tasks are related to each other, making it easier to prioritise.

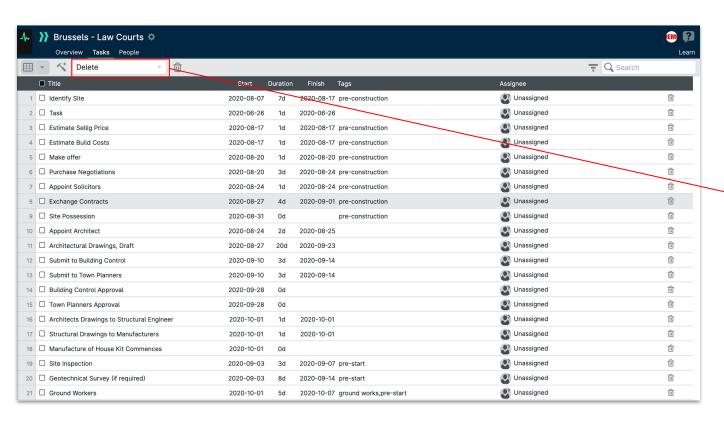


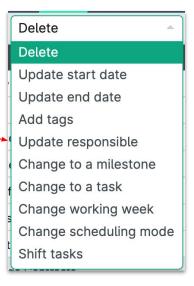
#### **Show baseline**

Fixed baselines help you see what's behind or ahead of your original plan.

#### **B. TABLE EDITOR VIEW**

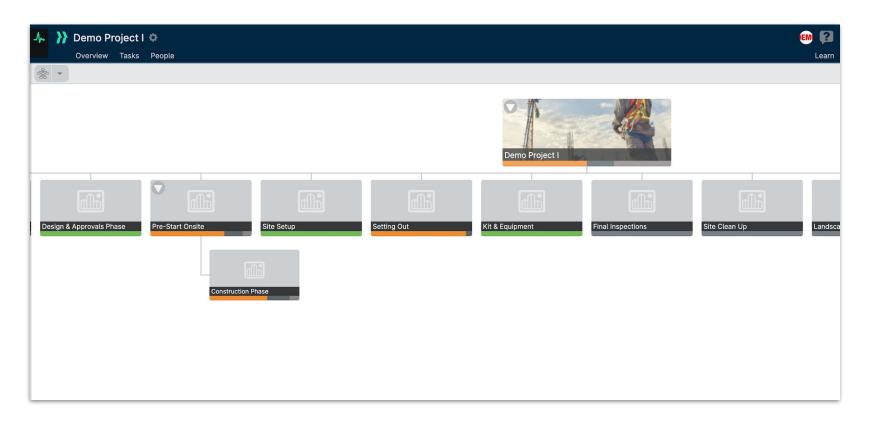
The table editor view is a powerful feature to make big changes on several tasks at the same time. In some large projects, it may be convenient to manually identify and change each task. **The purpose of the table editor is to make this part easier for you.** 





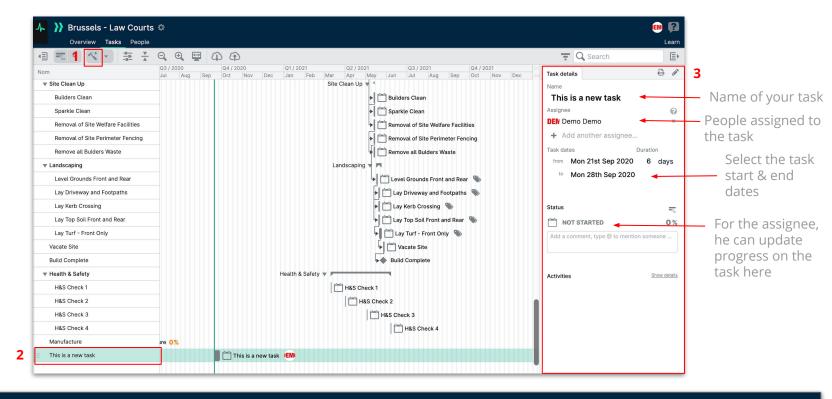
#### C. TREE DIAGRAM VIEW

The Tree Diagram View is much more of a "visual" view to **understand what stage of the project you are at.** 



#### IV. 2. CREATE A TASK

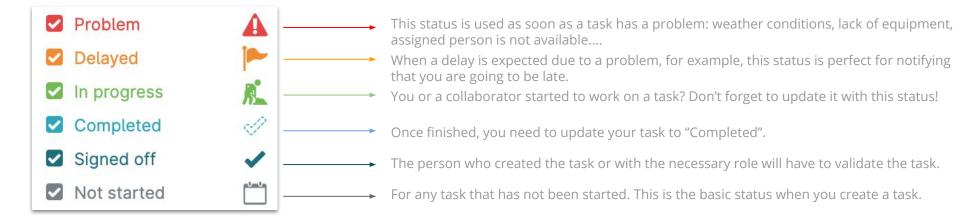
In order to create a new task, you just need to go to the "**Tasks**" tab, and click on th icon. That will create a new task immediately beneath whatever task you're clicked on, and then you can add details to this task.



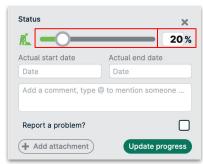
TIP: You can assign more than 1 person to a task. Everyone assigned will receive all updates notifications. The people you added to a task can then add people on this task, too.

#### IV. 3. TASK STATUSES

In order to track the progress of a task, we use different task status in LetsBuild. There are 6 different statuses available.

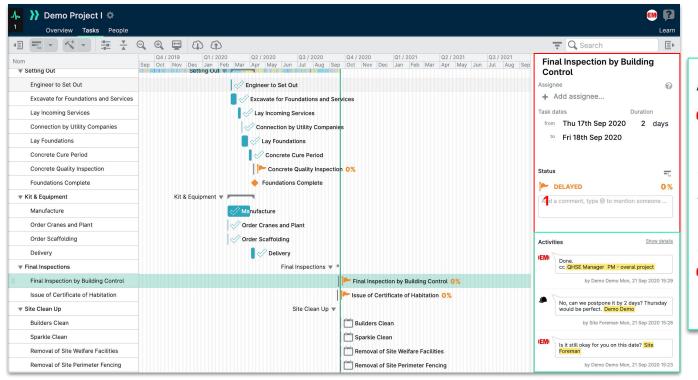


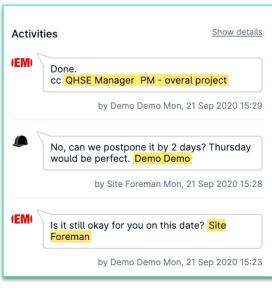
To update your task and automatically choose the correct status, simply **drag the task completion bar**, or manually **change the % progress of the task.** 



#### IV. 4. COMMUNICATE ON A TASK

One of the most used and practical features of LetsBuild is to be able to communicate directly on tasks without having to call or send messages via other applications/tools. When you need to explain something or give information on a task, **you can directly add comments on it.**Open a task, and you will have on the task detail tab an "Add a comment" text box, right after the Status.





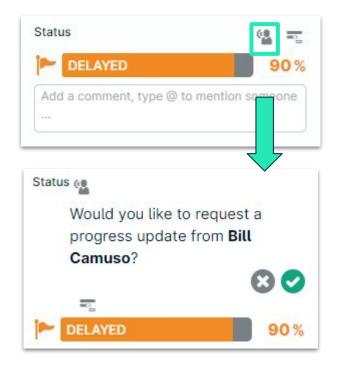


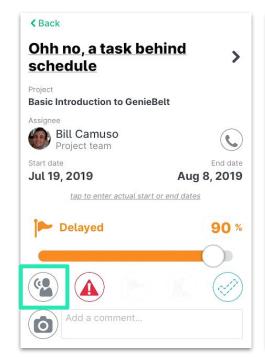
# Update your live project

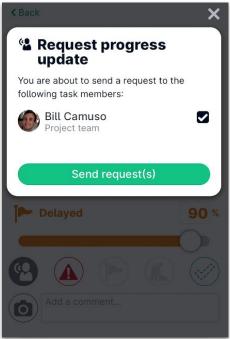
- > Requesting updates
- > Signing off/rejecting a task
- > Search and filter
- > Advanced task functions

#### V. 1. REQUESTING UPDATES

With LetsBuild, when there's no progress being reported on a task, simply click the 'Request Update' button to send a notification to the task assignee.



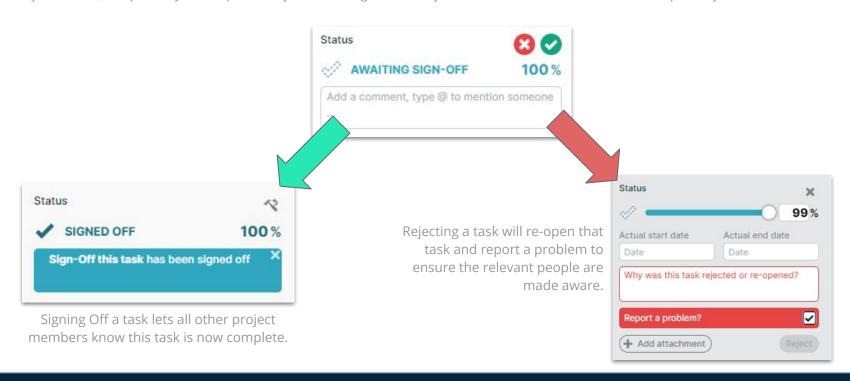




TIP: This feature is accessible in both desktop and mobile app environments.

#### V. 2. SIGNING OFF/REJECTING A TASK

As a Project Admin, it is part of your responsibility to either Sign Off or Reject tasks that have been marked complete by others.

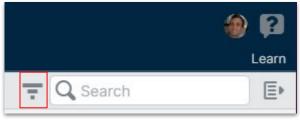


TIP: This feature is accessible in both desktop and mobile app environments, but only for **Project Admin users.** 

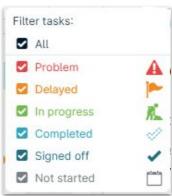
#### V. 3. SEARCH AND FILTER

#### A. DESKTOP ENVIRONMENT

Within LetsBuild, it is possible to not only filter your tasks by current Status, but to also search within your tasks by various different criteria, such as task name, group name, tags and task assignee.



To filter your tasks based on current Status, click the icon just to the left of the Search bar (boxed in **Red** to the left).

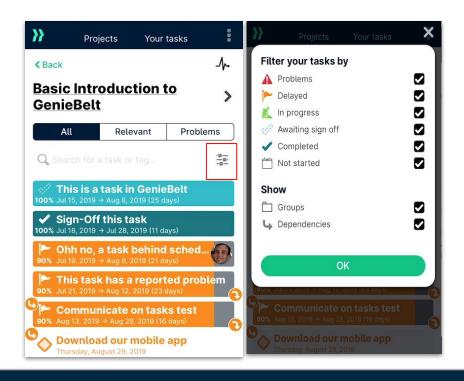


When using the Search bar, the results visible in the Gantt chart will be filtered on your search results. This is especially useful when needing to filter tasks based on task assignee or when using Tags.

TIP: This feature is accessible in both desktop and mobile app environments.

#### V. 3. SEARCH AND FILTER

#### **B. MOBILE APP**

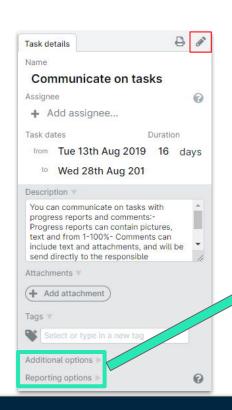


To filter your tasks on the mobile app, click the icon just to the right of the Search bar (boxed in **Red** to the left).

When using the Search bar on the mobile app, you are only able to search Task Names and Tags.

TIP: Project Admins can filter on Tasks Awaiting Sign Off to speed up the task sign off process.

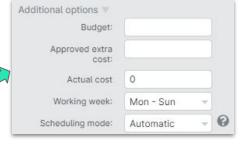
#### A. ADDITIONAL OPTIONS



To access some additional options on each task, first click the icon (boxed in **Red** to the left) to edit the Task Details.

At the bottom of the Task Details section you will see two choices: **Additional Options** and **Reporting Options**.

Additional Options allows you to add budget information, set the working week and choose the scheduling mode



Reporting Options allows you to report progress in a custom unit, rather than a %

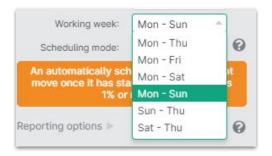
Reporting options V				0
O Report in percentag	е			
Report in custom un	it			
Unit:	sq meters			
Range:	0	to	200	

TIP: Only Project Owners or Project Admins can edit these details.

#### A. ADDITIONAL OPTIONS

Within the Additional Options menu there are two main aspects to pay attention to: **Working Week** and **Scheduling Mode:** 

**Working Week** refers to which days of each week should be deemed 'work days'.



For example, when Working Week is set to Mon - Fri, only weekdays will be deemed working days and therefore weekends are not counted, thereby extending the task duration.

Scheduling Mode can be either Manual or Automatic.



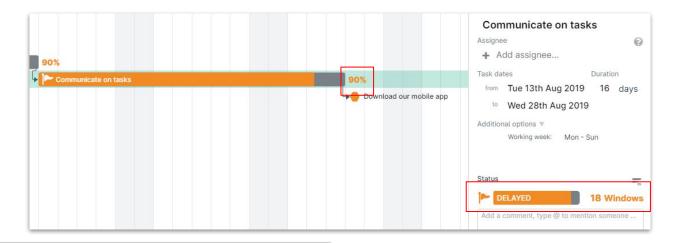
Manual scheduling fixes task start and end dates until you change them. Automatic scheduling updates these for you based on task dependencies.

#### **B. REPORTING OPTIONS**

Within LetsBuild, the default setting is to report progress in percentage completion. However we realise that this isn't always the best way to report progress, so progress can also be reported in **Custom Units.** 

**Custom Units are user defined and can cover any type of unit** - windows in a house, linear meters of train tracks, square meters of paint, etc.

Custom Units can help remove uncertainty around progress updates from the field. Once the Custom Unit is set, all progress reports will be in an **easily quantifiable number while progress in the Gantt Chart view will still be shown as a percentage.** 





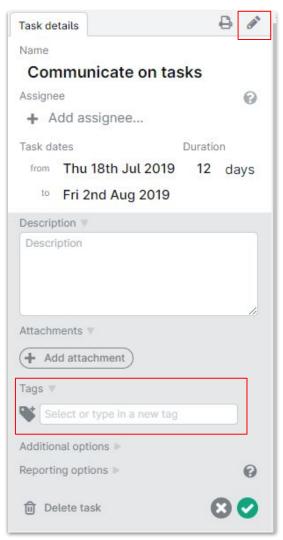
#### C. TAGS

Within LetsBuild, we have the ability to add **Tags** to all activities within the project. These Tags are an additional source of Metadata that can be used to filter your project's activities, and Tags can also be used in both **Drill Down** and **Cross Project** reporting modules.

To create a new Tag, first click on the icon in the top right corner of the Task Details panel. From there, simply select the Tags setting and create your new Tag in the text box.

There is no limit to the number of Tags created and multiple Tags can be applied to each activity. Some example uses for Tags include:

- *Contractor/Subcontractor Tags* (allows activities to be filtered based on the company responsible)
- Reasons for Delay
- Reasons for Problems
- Work Packages
- Tracking Plant & Equipment



TIP: Activities can be filtered by Tag on both desktop and mobile environments.

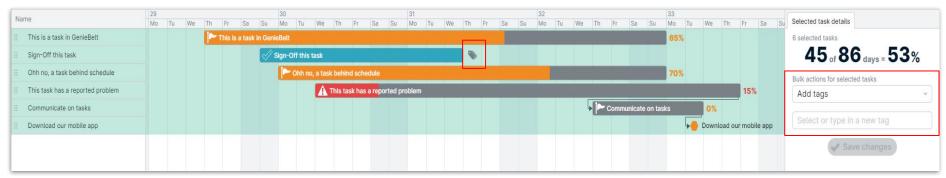
F.A.Q: How to use Tags in LetsBuild

#### C. TAGS

To save time, we can also add **Tags** in bulk, applying the same Tag to multiple activities within the project. To achieve this, from the main Gantt Chart view, click and hold the **Shift key** to select multiple activities in a row or click and hold the **Control key** to select specific activities only. Once all the relevant activities have been selected, the Bulk Editing options will appear on the right hand side of your screen.

After selecting the Add Tags option from the Bulk Editing drop-down menu, you will then be able to add Tags to your selected Tasks. You will be able to select from any Tags that have already been created, or create and apply a new Tag directly from this screen.

Once a Tag has been applied to a Task, the 🔊 icon will appear to the right of the Task name in the Gantt Chart view.



TIP: There are several editing options that can be addressed via the Bulk Editing Options in the drop down menu.

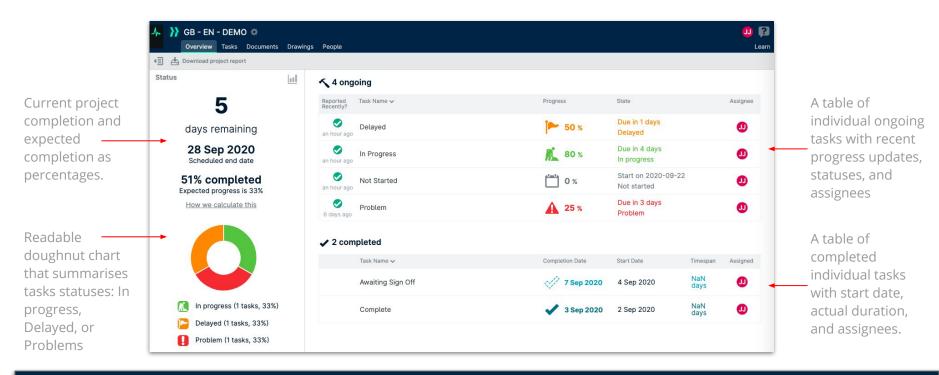


- > Overview
- > Portfolio
- > Drill down
- > Print PDF & task report
- > Export CSV
- > Dashboard: engagement, project health

Overview & report

#### VI. 1. PROJECT OVERVIEW

With LetsBuild, you get an easy-to-read overview of the current, real-time status of your project.



TIP: Click on any task, and it will take you directly to the Gantt Chart with the task details open.

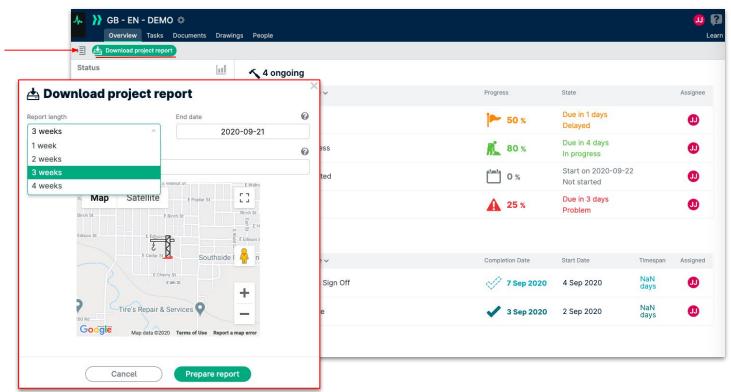
#### VI. 1. PROJECT OVERVIEW

The project report can be used for regular project meetings or distributed and shared with colleagues and clients.

#### **Download project report**

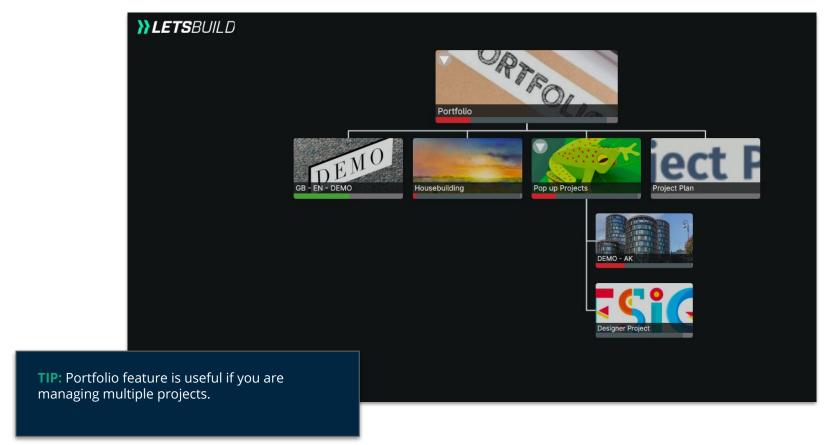
From this view you are able to download a printable project report.

The project report includes a summary of task progress, completion, delays, problems, and comments reported as well as photos and files that were uploaded in the chosen time period.



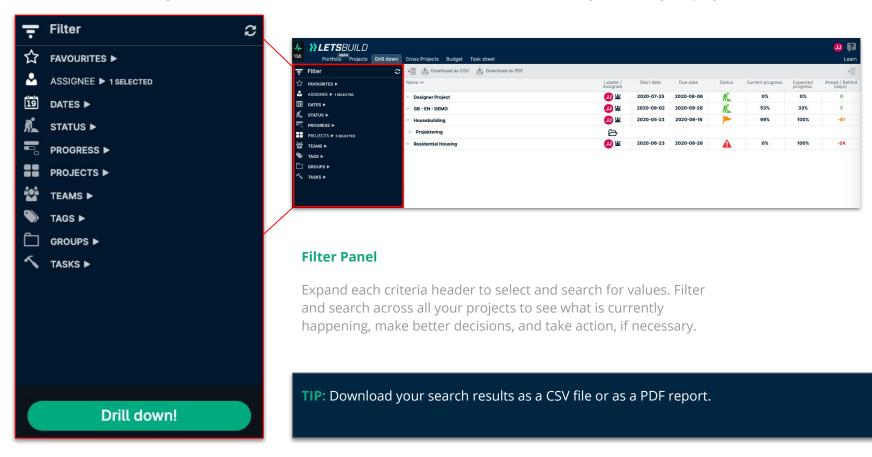
#### VI. 2. PORTFOLIO

Our portfolio feature provides an excellent eagle eye overview of the progress across your multiple projects.



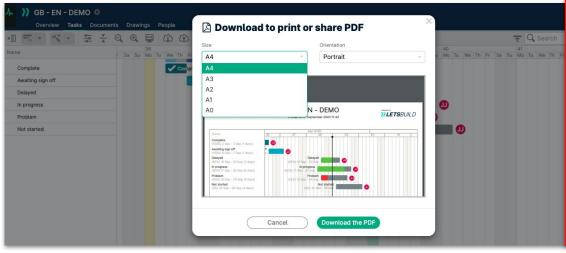
#### VI. 3. DRILL DOWN

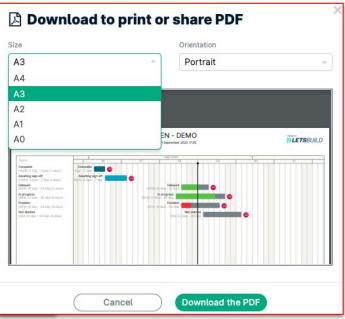
Our Drill Down feature allows you to narrow down and search for real-time information and activity across all your projects.



#### VI. 4. PRINT PDF AND TASK REPORT

Download a copy of your project as a PDF file for printing and sharing at any time. The PDF file gives you a real-time snapshot of your project.





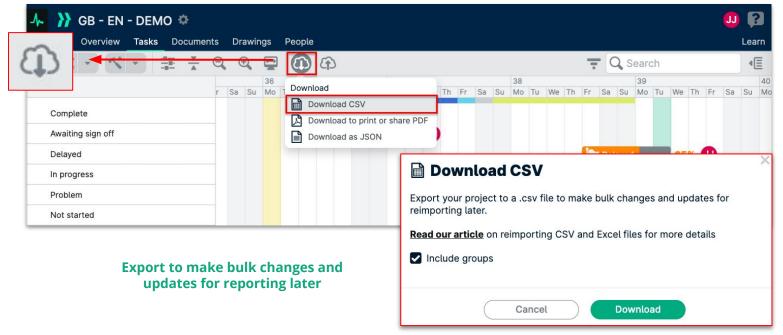
Download your whole construction project or print tailored charts to share with your people and teams with only the task and information that you need them to concentrate on. You can adjust paper size and orientation of the file.

TIP: Use the preview to ensure all your tasks fit properly onto the pages you want to download.

#### VI. 5. EXPORT CSV

Export the progress percentage of your project's tasks and add them into your native programme. This will ensure that your project's files in MS Project, Asta, and P6 are up to date.

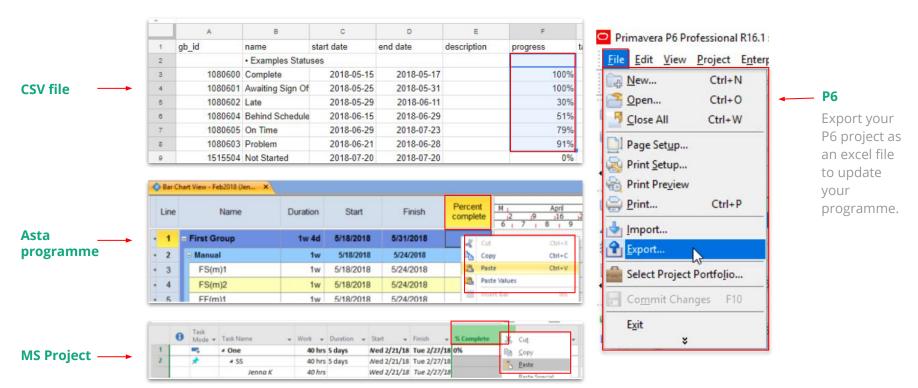
#### **Export as CSV**



TIP: Export unique URLs for each group and task of your project. This allows you to open up GenieBelt on a specific task and group from your native programme, giving you easy access to all the data you need while planning.

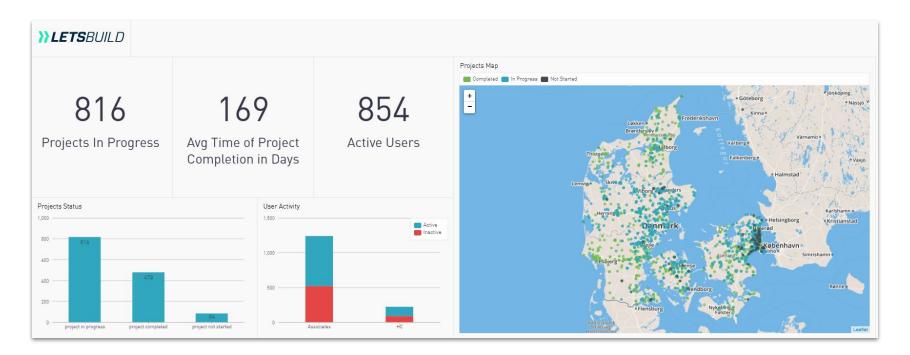
#### VI. 5.1 EXPORT CSV

Update the latest progress completion percentage from GenieBelt into your native planning tool! Match the column in MS Project, Asta, and P6 by selecting and copying the entire progress column (except the header).



#### VI. 6. DASHBOARDS

Unique Dashboards can be created using the information from LetsBuild to track Key Performance Indicators (KPIs) across your projects.



TIP: The LetsBuild Business Intelligence team can help create customised Dashboards based on customer needs.

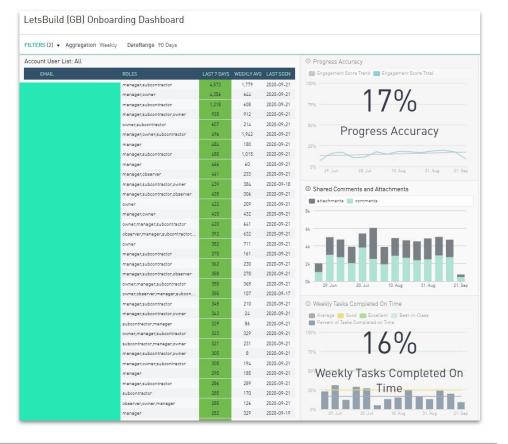
#### VI. 6. DASHBOARDS

#### A. ENGAGEMENT

Engagement Dashboards can be accessed to follow up on User adoption and engagement levels within LetsBuild.

Engagement Dashboards can also include KPIs to track:

- Progress accuracy (i.e. are tasks from this week being updated this week),
- Number of comments and attachments added to tasks,
- Percentage of weekly tasks completed on time,
- Average number of problems reported,
- Average time for problem resolution



TIP: Engagement Dashboards are particularly useful in early stages of LetsBuild adoption.

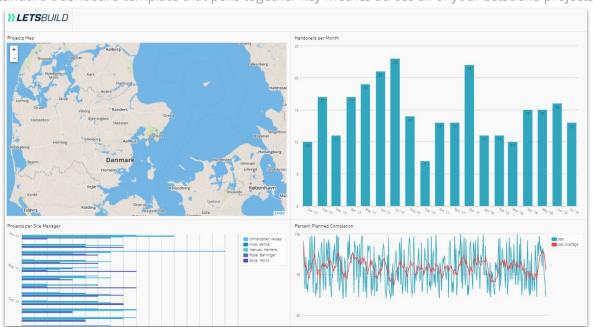
#### VI. 6. DASHBOARDS

#### **B. PROJECT HEALTH**

Project Health Dashboards can be created using a standard Dashboard template that pulls together key metrics across all of your LetsBuild projects.

### Standard KPIs in LetsBuild Project Health Dashboards include:

- Map of project locations
- Percent planned completion
- Schedule performance index
- Average task durations
- Tasks by tag (KPIs based on specific tag use)



TIP: Project Health Dashboards update in real time, making them a great way to keep Management up to date on all projects.



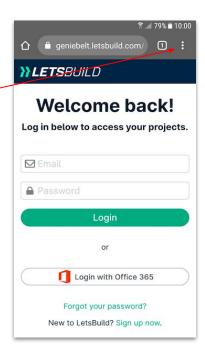
- > Download mobile app
- > Work offline with mobile app
- > Percentages and statuses
- > Identify and solve problems
- > Comments and mentions
- > Photos and attachments

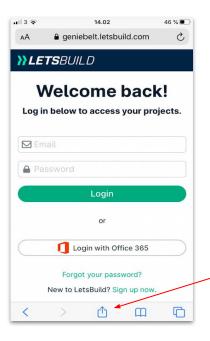
# Progress update on mobile

#### VII. 1. DOWNLOAD THE MOBILE APP

Go to the login site on **letsbuild.com**. Currently, it is only possible to download the mobile app through HTML.

Android: Add the application to your homescreen by clicking on the three little dots on the top of your screen and selecting the 'Add to Homescreen' option.





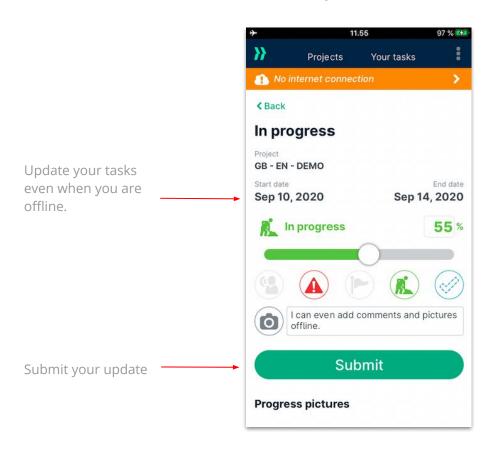
**IOS**: Add the application to your homescreen by clicking on the bookmark icon in the bottom of the screen and selecting the 'Add to Homescreen' option.

TIP: We recommend to use Safari for IOS, and Google Chrome for Android. The application should look like that on your phone homescreen.

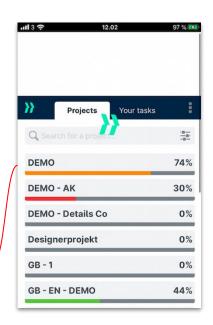


#### VII. 2. WORK OFFLINE WITH MOBILE APP

If you are on site with limited or no internet connection, you are still able to work offline.

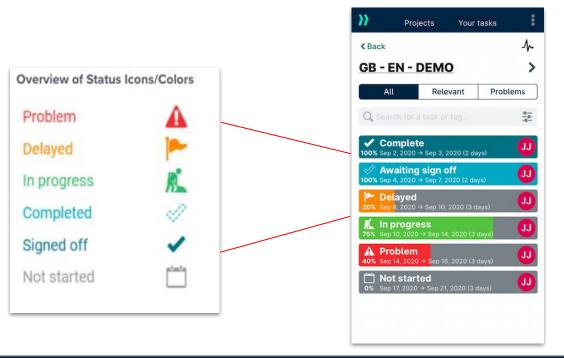


Easily synchronise your data when you are online again by tapping your finger on the screen and pulling it downwards.



#### VII. 4. PERCENTAGE AND STATUSES

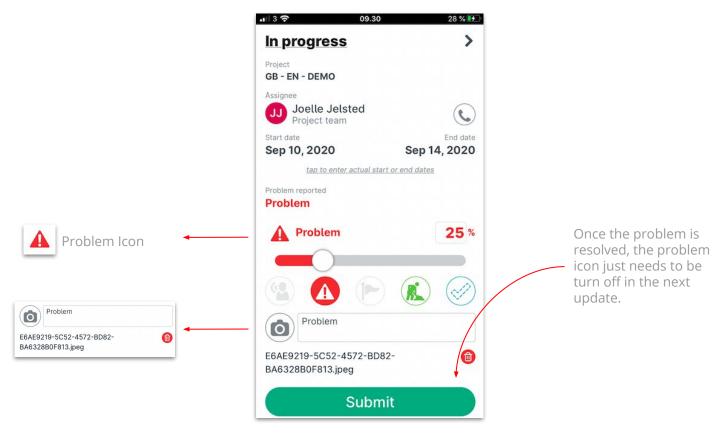
Following the progress of your tasks is **very easy and intuitive**. Each task in your projects has a color and an icon, which represents the given status and percentage update of the task.



TIP: Every task will show the percentage reported to the left of the task.

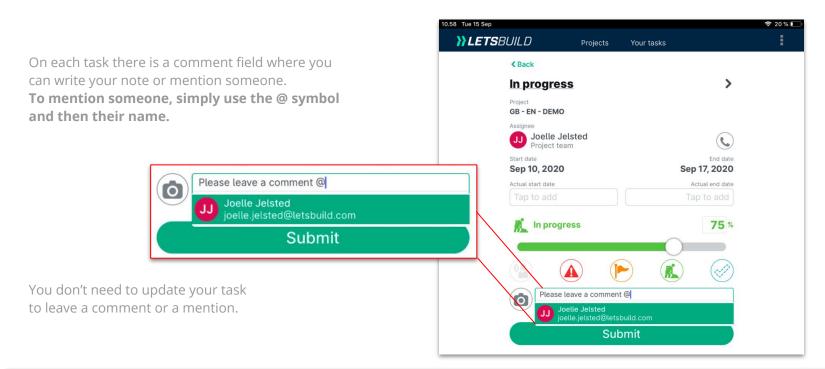
#### VII. 5. IDENTIFY AND SOLVE PROBLEMS

If a problem needs to be reported such as a late delivery or if something is incorrectly constructed, **simply click the problem icon** and provide details and photos to the task. **Remember to submit your update.** 



#### VII. 6. COMMENTS AND MENTIONS

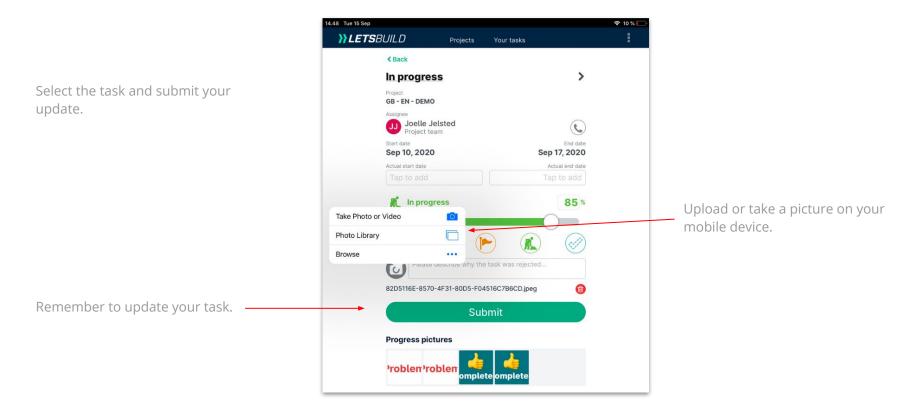
It is very simple to comment on a task or mention someone so they will be notified.



TIP: Any comment will create a beat notification for the admin users and any member assigned to the task.

#### VII. 7. PHOTOS AND ATTACHMENTS

Upload photos and attachments with few easy clicks.





# **Cross Projects**

> How to use Cross Projects

#### **VIII. 1. HOW TO USE CROSS PROJECTS**

#### What is the Cross Projects feature?

For users with several projects at the same time, Cross Projects provides a table view of all tasks across all projects at once.

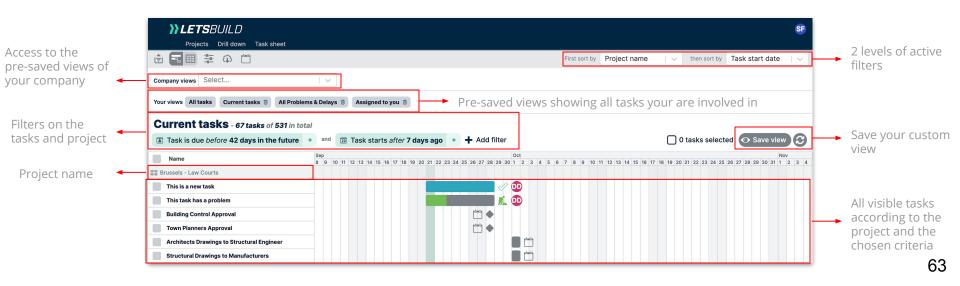
The multitude of filters makes it possible to create different views and adapt it to the type of person using Cross Projects.

For example, you can choose to see all tasks that are overdue in the last 7 days, or problems over a larger period of time.

This can also allow you to focus on a specific date, especially in 'repetitive' projects, where new milestones arrive on different projects at the same time.

Whether you are an administrator and want to have an overview of all your projects or whether you are executing on different sites, **Cross Projects** can help you see everything.

To access the Cross Projects Tab, click on it on the main menu. We will go through all the possibilities and then explain in details each filter and view.





## **Notifications**

- > Overview
- > BEATS notifications
- > Emails notifications

#### IX. 1. OVERVIEW

In LetsBuild, there are two different ways to notify or get notified about what's going on: **BEATS Notifications & Email.** 



#### **BEATS Notifications**

#### Directly in the application.

BEATS represent each activity that is taken on your project.

If a task is updated, a person invited, a task assigned, the project name updated, the BEATS will record it for everyone to follow.

The type of things that are not included are dependency creation, project export, project report creation, print Gantt.

Very useful to be quickly updated with the latest activities when using the application.



#### **Email**

#### Outside the application.

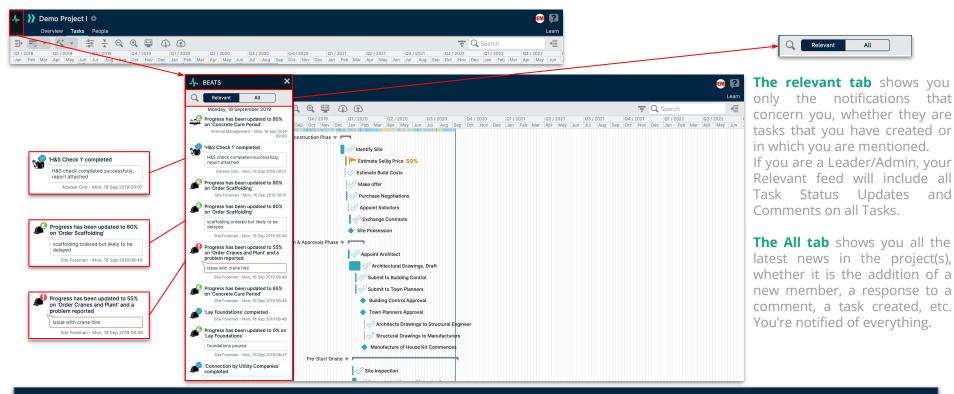
For each situation, receive a dedicated email with all the information you need to know. In a construction project, you need to see everything every time.

By activating emails notifications, be notified each time there is an issue, a mention about you, your next week tasks or a simple summary of what happened this week.

Very useful for notifying different people at the same time, highlighting a problem or report progress.

#### IX. 2. BEATS NOTIFICATIONS

When you're on your desktop, it's easy to access your BEATS notifications. You can view the BEATS notifications of all your projects, or open a specific project and see only the BEATS of that particular project. In both cases, **click on the icon at the top left of your screen.** 



TIP: When you are on the view of all your projects, you can mark all your BEATS notifications as read with a single tap on ties—button at the top of your BEATS window.

#### IX. 2. BEATS NOTIFICATIONS

When you're on the mobile application, "BEATS" are available on the app, but you cannot currently activate Push Notifications. These notifications will notify you directly through the LetsBuild app when a task is completed, or if there are any issue or mention of you.



When viewing multiple projects on the Projects tab, any project with new **BEATS** notifications will have a small number with the total number of notifications on the top right hand corner, as seen on the left here.

Once you've selected the correct project, BEATS notifications can be found on the top right hand corner of the screen, as seen on the right here.



#### IX. 3. EMAILS NOTIFICATIONS

For each situation, receive a dedicated email with all the information you need to know: in a construction project, you need to see everything every time.

To choose which emails you want to receive, you need to go your profile and check the box corresponding to the notification you wish to use. In LetsBuild, you can choose to activate 4 types of email automatically sent to you:

WHEN THERE ARE...

#### PROBLEMS ON A TASK

As soon as an issue is reported on LetsBuild in your project, receive a dedicated email about this problem. (Only in projects you are Admin on.)



WHEN THERE ARE....

### COMMENTS ON A TASK THAT MENTION YOU

When you're linked to a specific task (assigned to you, or mentioned in the comments), you will receive an email if anybody comments on this task.



WHEN YOU WANT TO KNOW...

#### TASKS FOR NEXT WEEK

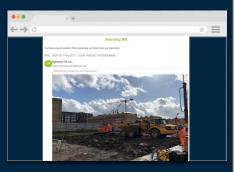
Each friday, you can receive a specific email in which you will have all the tasks you need to do for the next week. A nice outline before starting the week!



WHEN YOU WANT TO KNOW....

#### **DAILY SUMMARIES**

If you want to go further into the micro-management of your project, every morning you can receive a summary of the tasks, problems or actions done during the previous day.





# Support & documentation

- > Support and help center
- > FAQ and e-learning videos
- > Online training courses
- > LetsBuild roadmap

#### X. SUPPORT & DOCUMENTATION

#### X. 1. SUPPORT AND HELP CENTER



If you have any questions, please contact us by email:

support@letsbuild.com



Find the answers to your questions directly from the application by clicking on the "?" button at the top right corner.



You can also call us at: +44 20 3318 0039

#### X. 2. FAQ AND E-LEARNING VIDEOS



For a quick answer, **check out our FAQ!** 

Watch our e-learning videos explaining our **most used features!** 

Go to the FAQ

**Watch Videos** 

#### X. 4. ONLINE TRAINING COURSES

#### Accessible at any time for free:



Bill Camuso Customer Success Manager

# QHSE

- What is the link between a form and a point?
- How do I create my form library?
- What are the most common use cases?



Maurice Van Der Linden Lead Customer Success Manager

# Planning

- How do I benefit from real-time reporting?
- How do I plan my specific needs?
- How do I report on the progress of tasks in real time?



Maurice Van Der Linden Lead Customer Success Manager

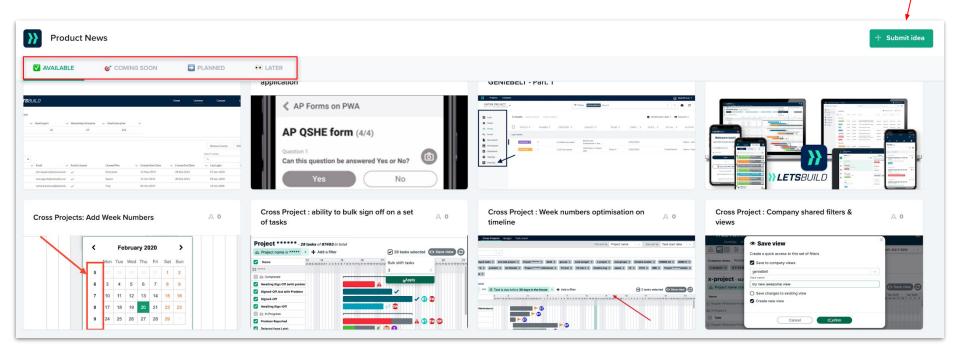
## Snagging



- How can I easily compare the two versions of the same plan?
- How can I create and document a point?
- How can I generate a report based on my predefined filters?

#### X. 5. LETSBUILD ROADMAP

Follow the evolution of LetsBuild and access the latest news, share your impressions and help us improve our application!



**Access the LetsBuild Roadmap**